

CUSTOMER PORTAL WEBSITES REDUCE YOUR WORKLOAD

ONE UNIFIED MANAGEMENT COMPANY WEBSITE & MANAGEMENT SYSTEM!

Resident requests go directly into the database and automatically set up an Activity Record for instant action and automated reporting.

Request status is automatically updated every time an action is taken on the request.

Residents update their contact information, preferences, visitors, etc. directly to the FULLfocus Management System database.

FULLfocus™ PORTALS & WEBSITES ARE FULLY INTEGRATED WITH THE MANAGEMENT TOOLS

Why is that important? Because that's why they can reduce your workload:

- Owners and residents can update their information directly to the database: contact information, communication preferences, vehicle information, pets, authorized visitors, emergency contacts. You're notified it was changed, but you don't have to do the work.

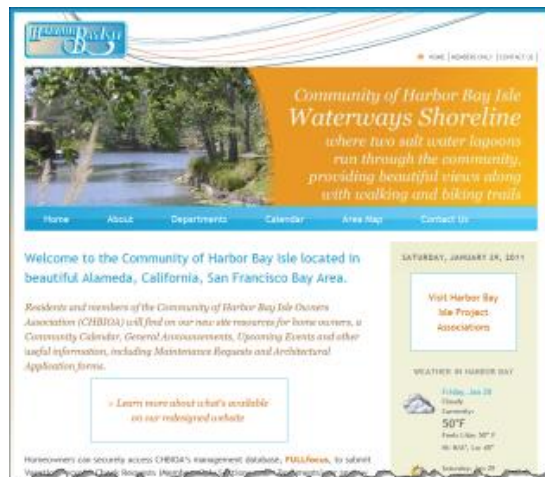
- Web requests go directly into the database and set up a Task record for quick and easy action.

- Request status is updated automatically and available on-line 24/7/365.

- Community calendar not only track facility reservations, Board and Committee meetings and Community events, but ALSO tracks facility rental deposit and fee due dates, received dates and returned date.

- On-Line Dues payment and account status

- Event and Class registration includes on-line payment, on-line 'Release of Liability' and provides Event/Class Roster reports.



- Email blasts and attachments are automatically added to the Bulletin Board.

- Scrolling Headline Banners make it easy to keep the community well-informed – and increase participation in events.

- Owner contact list with 'Opt Out' capability.

- Document Library – load documents right from FULLfocus™ Manager! It's as easy as copying a file from one folder to another on your computer!

- Community Polls provide valuable feedback mechanism for you, the Board, Committees.

- Private areas for Boards, Committees – any groups you define – to hold documents, communications, discussion boards, etc. specific to the group.

- Announcement options to appear on each page or only specific pages.

- Residents can post items to the website with an Administrator-controlled option to require pre-approval before posting or allow residents to post directly to the site.

- An unlimited number of Email (POP3) accounts are provided for administrative use within the community, such as for Board members, Committees, Clubs, etc.

- Scrolling news ticker.

- Business ads – let your website generate revenue for the community!

- Realtor/Buyer information page

- Site usage statistics

- Forms generator

- And more!

CUSTOMER PORTAL WEBSITES REDUCE YOUR WORKLOAD

COMMUNITY ASSOCIATION WEBSITES

Big library of site designs gets you going quickly ... and beautifully!

Big library of color palettes lets you easily capture the perfect reflection of your community.

None just right? We'll modify any design and/or color scheme to make it exactly what you want ...

... or we'll create a custom design!

NEW!!

OPTION TO CREATE & CONTROL YOUR OWN WEBSITE!

We give you the template and functions. You input your own graphics and photos, select which pages, control who can access each page, etc. – your website your way! Here are a few examples.



Fullfocus™ Software

COST AND SUPPORT

COST

- No up-front cost
- No minimum period
- Subscription Fee as low as \$175/month for the entire suite of tools – including iPhone, iPad, and Windows Pads & Tablets apps (Websites optional)
- Includes database, database hosting, daily backups, triple redundancy, data backed up to multiple physical locations for disaster protection
- Unlimited users
- Includes all upgrades and unlimited support

SUPPORT & TRAINING

- Unlimited training and support
- Instant live phone access to technical staff 24/7/365
- Support includes consultations with process optimization and customer relations management experts
- On-line net meeting technology allow us to share computer screens and keyboards with one, or groups of people, at your company – it's just like working side-by-side at the same computer!

START-UP

- Quick & Easy
- Support includes start-up planning, preparation, and implementation

**CONTACT US FOR AN ON-LINE DEMO
WE'LL SHARE CONTROL OF THE MOUSE AND KEYBOARD
TAKE IT FOR A TEST DRIVE!**

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